Bentham
Town Council

Reviewed: June 2026

Minuted 35.6

To be reviewed: May 2027

Accessibility Statement

This accessibility statement applies to Bentham Town Council, to ensure that our website is accessible to all to clearly communicate to the public.

www.benthamtowncouncil.gov.uk

This website is run by Bentham Town Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- Zoom in up to 400% without the text spilling off the screen
- Navigate most of the website using a single hand or speech recognition software;
- Listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver).

We've also made the website text as simple as possible to understand.

AbilityNet has advice on making your device easier to use if you have a disability.

How accessible this website is

We know some parts of this website are not fully accessible:

- You cannot modify the line height or spacing of text;
- You cannot skip to the main content when using a screen reader.

Feedback and contact information

If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact: the Town Clerk, on townclerk@benthamtowncouncil.co.uk or 015242 62587

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- email townclerk@benthamtowncouncil.co.uk
- call 015242 62587
- address: Bentham Town Hall
  Station Road
  Bentham
  LA2 7LH
- visiting the Town Hall, the Town Clerk's Office is open: Mondays to Thursdays from 9:30am – 12:30pm.

We will consider your request and get back to you in 7 days.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

Technical information about this website's accessibility

Bentham Town Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

The website has been tested against the Web Content Accessibility Guidelines (WCAG) 2.2 AA standard.

Content that's not within the scope of the accessibility regulations

PDFs and other documents

The accessibility regulations do not require us to fix PDFs or other documents published before 23 September 2018 if they're not essential to providing our services. For example, we do not plan to fix Accounts-2017.pdf (benthamtowncouncil.co.uk)

Any new PDFs documents we publish will meet accessibility standards.

What we're doing to improve accessibility

Ensuring that all public who find accessing the website a challenge have alternative communications with the Council via, email, telephone, by post or in person.

Preparation of this accessibility statement

This statement was prepared on Monday 25th May 2026.

This website was last tested on Monday 23rd November 2026 against the WCAG 2.2 AA standard.

The test was carried out by the Town Clerk, Bentham Town Council. The most viewed pages were tested using automated testing tools by our website team.